

SAFEGUARDING RISKS COMPARISON

Teaching Remote Music Lessons



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Details	Is it Documented?	Can this occur?	RISK	Can this occur?	Is it Documented?	Details
This cannot happen – by default and cannot be overridden		NO	Pupil calls teacher outside of scheduled lesson time	YES	Not by default	Only documented if one or both parties have “Automatic Recording” enabled for all calls. Start times of 1:1 calls are logged in private chat, but call lengths are not. Start times of meeting rooms calls are not logged unless the meeting is scheduled. No way of knowing if a pupil joined a teacher’s Zoom meeting room outside of lesson time.
This cannot happen – by default and cannot be overridden		NO	Pupil sends text message to teacher outside scheduled lesson time	YES	Not by default	Private 1:1 chats are viewable in the Zoom app, but can be deleted by either party. Text chat messages sent during a Zoom call are not saved unless one party saves the chat log or an administrator configures settings manually.
This cannot happen – by default and cannot be overridden		NO	Pupil sends inappropriate text message during call via instant chat feature	YES	Not by default	Requires manual configuration by teacher, parent, pupil or administrator.
A full audio recording is made of every lesson but the pupil’s video is never recorded (in line with safeguarding best practice).	Yes – for audio No – for video	YES	Pupil acts inappropriately during video call	YES	Not by default	Requires manual configuration by teacher, parent, pupil or administrator but if the teacher makes a recording to document this then they will be storing a video of their pupils on their device.
A full audio recording is kept of every lesson and stored on Teach server. Video of pupil is not stored.	Yes - by default and cannot be overridden	YES	Pupil speaks inappropriately during call	YES	Not by default	Requires manual configuration by teacher, parent, pupil or administrator but if the teacher makes a recording to document this then they will be storing a video of their pupils on their device as audio only recording is not natively an option.
This cannot happen – by default and cannot be overridden		NO	Pupil invites another person into the call	YES	No	Additional call participants are not recorded.
This cannot happen – by default and cannot be overridden		NO	Teacher calls pupil outside scheduled lesson time	YES	Not by default	Only documented if one or both parties have “Automatic Recording” enabled for all calls. Start times of 1:1 calls are logged in private chat, but call lengths are not. Start times of meeting room calls are not logged unless the meeting is scheduled. No way of knowing if a pupil joined a teacher’s Zoom meeting room outside lesson time.
Notes a teacher writes are initially sent to the parent, not the student. They also remain in the database.	Yes – by default and cannot be overridden	YES	Teacher sends inappropriate text message via instant chat or notes feature	YES	Not by default	Private 1:1 chats are viewable in the Zoom app, but can be deleted by either party. Text chat messages sent during a Zoom call are not saved unless one party manually saves the chat log or an administrator configures settings manually.
A full audio recording is kept of every lesson and stored on the Teach server.	Yes – by default and cannot be overridden	YES	Teacher speaks inappropriately during call	YES	Not by default	Requires manual configuration by teacher, parent, or administrator but recordings will be stored on teacher and/or pupil device.
Every video clip recorded by a teacher is stored centrally on the Teach server.	Yes – by default and cannot be overridden	YES	Teacher acts inappropriately during video call	YES	Not by default	Requires manual configuration by teacher, parent, or administrator but recordings will be stored on teacher and/or pupil device.
On all accounts, all teacher interaction is recorded and stored centrally for review.	Yes – by default and cannot be overridden	NO	Teacher sets up duplicate account to remove oversight	YES	No	Zoom links will look exactly the same to pupils and parents if a teacher has set up a duplicate account to bypass administrator settings.
This cannot happen – by default and cannot be overridden		NO	Teacher invites another person into the video call	YES	No	Additional call participants are not recorded.
This cannot happen – by default and cannot be overridden		NO	Another person other than pupil, teacher or parent gains access to the video call	YES	No	Zoom continue to release updates to tackle unintentional and intentional ‘Zoombombing’.

Watch our safeguarding features video on YouTube: youtu.be/6B50oBwdJp0